

## Additional Terms and Conditions BeNeLux 2023

<b>Conditions</b>	The Neele-Vat General Terms and Conditions, supplemented by the Dutch Forwarding Conditions (Nederlandse Expeditievoorwaarden), including arbitration clause, apply to all our services, insofar as not otherwise provided. Any other terms and conditions are excluded. In regard of any transportation, we shall only act as freight forwarder and not as carrier, unless expressly agreed otherwise in writing. The Dutch Warehousing Conditions (Nederlandse Opslagvoorwaarden), including arbitration clause, apply to all elements of agreements relating to storage. Neele-Vat does not provide services in the capacity of economic operator. The Fenex Market Surveillance Conditions, apply to all offers, orders and/or agreements that include goods to be placed on the market of the European Union as described by art. 4 sub 1 and 5 jo. art. 3 sub 1 and 2 of the Regulation (EU) 2019/1020. The latest version of all above-mentioned conditions shall apply. Dutch law applies. The applicable terms and conditions are attached hereto and form an integral part hereof.																																
<b>Rates</b>	The offered rates are exclusive VAT and exclusive DOT																																
<b>Payments terms</b>	Within 30 days after invoice date																																
<b>Time surcharge</b>	<p>These surcharges apply to both pick-ups and / or deliveries *.</p> <p>These must be communicated to the planning before 12:00.</p> <p>These are only accepted after confirmation by our planning.</p> <p>Standard opening hours are: 8:00 am to 5 pm.</p> <p>In case of deviatio, see below:</p> <table border="0"> <tr> <td>Fix / punctual (between 06:00-17:00)</td> <td>surcharge per address</td> <td>€ 80</td> </tr> <tr> <td>Within a time block of 1 hour</td> <td>surcharge per address</td> <td>€ 50</td> </tr> <tr> <td>Within a time block of 2 hour</td> <td>surcharge per address</td> <td>€ 40</td> </tr> <tr> <td>Within a time block of 3 hour</td> <td>surcharge per address</td> <td>€ 30</td> </tr> <tr> <td>Within a time block of 4,5 and 6 hour</td> <td>surcharge per address</td> <td>€ 25</td> </tr> <tr> <td>After 06:00 and before 12:00</td> <td>surcharge per address</td> <td>€ 25</td> </tr> <tr> <td>After 10:00 and before 17:00</td> <td>surcharge per address</td> <td>€ 25</td> </tr> <tr> <td>After 12:00 and before 16:00</td> <td>surcharge per address</td> <td>€ 25</td> </tr> <tr> <td>After 16:00 and before 18:00</td> <td>surcharge per address</td> <td>€ 60</td> </tr> <tr> <td>Between 18:00 and 06:00</td> <td>surcharge per address</td> <td>In consultation</td> </tr> </table> <p>* unless otherwise agreed</p>			Fix / punctual (between 06:00-17:00)	surcharge per address	€ 80	Within a time block of 1 hour	surcharge per address	€ 50	Within a time block of 2 hour	surcharge per address	€ 40	Within a time block of 3 hour	surcharge per address	€ 30	Within a time block of 4,5 and 6 hour	surcharge per address	€ 25	After 06:00 and before 12:00	surcharge per address	€ 25	After 10:00 and before 17:00	surcharge per address	€ 25	After 12:00 and before 16:00	surcharge per address	€ 25	After 16:00 and before 18:00	surcharge per address	€ 60	Between 18:00 and 06:00	surcharge per address	In consultation
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<b>Moffet</b>	Only possible after prior consultation with the planning department	surcharge per address	150,-																														
<b>Westerscheldetunnel</b>	For the Westerscheldetunnel (postcode NL45) a surcharge of 10% applies with a maximum of € 25																																
<b>Maasvlakte surcharge</b>	For pick-ups / deliveries Maasvlakte a surcharge of 15% applies with a minimum of € 10,- and a maximum of € 50,-																																
<b>Deliveries to</b>	Waddeneilanden	possibility and rate on request																															
	City centers	possibility and rate on request																															
	The maximum pallet height to be agreed beforehand																																
	Individuals, only in consultation with the planning / on the basis of accessibility.																																
<b>Transport orders</b>	Orders for the next working day must be announced before 15:00 hrs. After 15:00 only in consultation with the planning.																																
<b>Transport documenten</b>	Documents for loading / unloading shipments must be provided the day before loading before 4:00 PM.																																
<b>Cancellation orders</b>	75% of the rate upon cancellation after 15:00 the day before loading 100% of the rate upon cancellation on the day of loading.																																
<b>ADR</b>	For ADR goods a surcharge of 15% applies to the rate with a minimum of € 25, - These type of shipments can only be planned after prior consultation																																
<b>Length shipments</b>	For shipments longer than 240 cm a surcharge of 15% applies to the rate with a minimum of € 25, - These type of shipments can only be planned after prior consultation																																
<b>Returns</b>	Returns are only carried out on behalf of the client and in consultation with the planning																																
<b>Refusal</b>	In case of refusal, the rate of the delivery will be charged in accordance with the offer x two.																																
<b>Re-delivery</b>	See rates quoted according to quotation. Returns are only carried out on behalf of the client.																																
<b>Multiple loading and unloading</b>	For multiple loading or unloading places, a surcharge of € 60 per additional address applies. (addresses up to 5 km apart, calculation via google maps or PTV)																																
<b>Cash on delivery</b>	On request																																
<b>Sign Up</b>	Registering shipments € 15 per consignment																																
<b>Free loading / unloading time</b>	<p>For loading or unloading a complete freight (13.6 ldm) 1 hour is free from the moment of arrival until the time of departure. For partial shipments this applies pro-rata:</p> <table border="0"> <tr> <td>15 minuten free:</td> <td>1 t/m 2 pallets</td> </tr> <tr> <td>30 minutes free:</td> <td>1 to 5 pallets</td> </tr> </table> <p>After exceeding the free loading and unloading time, the truck will depart and resubmit the shipment at the cost of an additional delivery on a date to be determined</p> <table border="0"> <tr> <td>45 minutes free:</td> <td>6 to 10 pallets</td> </tr> <tr> <td>60 minutes free:</td> <td>11 to 33 pallets</td> </tr> </table> <p>After exceeding the free loading or unloading time, € 17,50 per 15 minutes will be charged.</p>			15 minuten free:	1 t/m 2 pallets	30 minutes free:	1 to 5 pallets	45 minutes free:	6 to 10 pallets	60 minutes free:	11 to 33 pallets																						
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<b>Pallet exchange</b>	Only Euro pallets will be exchanged at both the loading and unloading addresses. It is required for loading and unloading the correct number of euro pallets are exchanged so that each transfer ends at a zero balance. Non-exchanged euro pallets are charged at a rate of € 20,- each.																																
<b>Request CMR / POD</b>	Free of charge																																
<b>Maximum pallet height</b>	Transport:	235 cm	including pallet																														
	If higher, only in consultation with the planning / based on availability																																
<b>Calculation volumetric weight</b>	1 m3	= maximum 333 kg																															
	1 loadingmeter	= maximum 1750 kg																															
	1 europallet (80x120cm)	= maximum 700 kg																															
	1 industrial (100x120cm)	= maximum 875 kg																															
<b>Transit times BE + LUX</b>	Postal code BE 40 t/m 69 + LUX max 48 hours, others postal codes 24 hours																																
<b>Transit times NL</b>	Postal code NL 70 t/m 99 max 48 hours, others postal codes 24 hours																																
<b>Credit request</b>	Only accepted and processed within 14 days after receipt of invoice.																																